



Steven L. Beshear  
Governor

Leonard K. Peters  
Secretary  
Energy and Environment Cabinet

Commonwealth of Kentucky  
**Public Service Commission**  
211 Sower Blvd.  
P.O. Box 615  
Frankfort, Kentucky 40602-0615  
Telephone: (502) 564-3940  
Fax: (502) 564-3460  
psc.ky.gov

David L. Armstrong  
Chairman

James Gardner  
Vice-Chairman

John W. Clay  
Commissioner

August 8, 2008

**PARTIES OF RECORD**

RE: Informal Telephone Conference for  
Case No. 2008-00195

To All Parties of Record:

Enclosed please find a memorandum that has been filed in the record of the above-referenced case. Any comments regarding the contents of the memorandum should be submitted to the Commission within seven days of receipt of this letter. Any questions regarding this memorandum should be directed to Dawn McGee of the Commission Staff at 502-564-3940, extension 243.

Sincerely,

A handwritten signature in cursive script that reads "Stephanie Stumbo".

Stephanie Stumbo  
Executive Director

Attachment

CC: Parties of Record

**INTRA-AGENCY MEMORANDUM**  
**KENTUCKY PUBLIC SERVICE COMMISSION**

**TO:** Main Case File - Case No. 2008-00195

**FROM:** Dawn McGee, Team Leader

**DATE:** August 8, 2008

**RE:** Informal Telephone Conference of August 6, 2008

On August 6, 2008, representatives of Columbia Gas of Kentucky ("Columbia"), Interstate Gas Supply, Inc. ("IGS") and Commission Staff ("Staff") held a telephonic informal conference to discuss questions that the Staff had for Columbia and IGS concerning Columbia's Customer Choice Program. A list of conference participants is attached to this memorandum.

Staff raised the following questions to which the parties agreed to respond within ten days of the date of this memo:

1. Provide the number of customers currently participating in Columbia's Customer Choice Program.
2. Has the program been functioning satisfactorily for all parties in the time since it was approved in Case No. 2004-00462?
3. Describe any problems that Columbia has experienced with the program since its approval.
4. Were any customer complaints regarding the program lodged in 2006, 2007 or 2008 with Columbia? If yes, provide the number and nature of the complaints.
5. What marketers, other than IGS, are presently participating in the program?
6. Has Columbia had any interest expressed by other marketers to join the program in 2006, 2007 or 2008?
7. Is Columbia actively soliciting participation from other marketers? If yes, describe the nature of the solicitation.
8. Is Columbia still actively advertising the program and providing customer education on the program?

9. Did either IGS or Columbia communicate with the Attorney General about the proposal to extend the program prior to Columbia's filing it with the Commission?

cc: Parties of Record  
Attachment

Memorandum Attachment – Case No. 2008-00195

List of participants in August 6, 2008 telephone conference

Dawn McGee	Public Service Commission
Jeff Shaw	Public Service Commission
Gary Glover	Public Service Commission
Anita Mitchell	Public Service Commission
Dan Creekmur	Columbia Gas of Kentucky
Steve Seiple	Columbia Gas of Kentucky
Richard Taylor	Columbia Gas of Kentucky
Scott White	Interstate Gas Supply
Matt Malone	Interstate Gas Supply

Judy M. Cooper  
Director, Regulatory Services  
Columbia Gas of Kentucky, Inc.  
2001 Mercer Road  
P. O. Box 14241  
Lexington, KY 40512-4241

Honorable Matthew R. Malone  
Attorney at Law  
Hurt, Crosbie & May PLLC  
The Equus Building  
127 West Main Street  
Lexington, KY 40507

Honorable Vincent A. Parisi  
Attorney at Law  
Interstate Gas Supply, Inc.  
5020 Bradenton Avenue  
Dublin, OH 43017

Honorable Stephen B. Seiple  
Attorney at Law  
Columbia Gas of Kentucky, Inc.  
200 Civic Center Drive  
P. O. Box 117  
Columbus, OH 43216-0117